



# Becoming an online user

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# Online user in Norway

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## Why do you need to be an online user?

- Required for non-EU/EEA citizens in order to apply for a tax deduction card.
- Necessary for both non-EU/EEA and EU/EEA
- Easy access to public services from national authorities, such as your tax card, book doctor's appointment, social security and sick leave administration, and more

## How to become an online user?

- Most commonly used: BankID. But only accessible once you have a Norwegian bank account.
- Easiest when new in Norway: MinID.
- Read more and choose best option at [get an electronic ID and become an online user.](#)

The logo for MinID, featuring the text "MinID" in a bold, sans-serif font. "Min" is in grey and "ID" is in red. The logo is enclosed in a thin grey rectangular border.

MinID

# How to order MinID activation letter

1

ACTIVATION LETTER MinID

Order activation letter for MinID user

Please enter your personal id number

Personal id number (11 digit)

[Register activation letter](#)

**Order activation letter**

- Go to [MinID website](#)
- Enter the national identity number or D-number.
- Click "Order activation letter"

2

ACTIVATION LETTER MinID

Order activation letter for MinID user

Please enter your mobile phone number

Mobile number

🇩🇰 +47

**Next**

- Follow the steps.
- In the **receipt page** you will receive relevant information about the delivery date.

3

ACTIVATION LETTER MinID

Receipt page

**Your order of MinID activation letter has been received**

**Your order of MinID activation letter has been received**

A MinID activation letter will be sent to your address registered in the National Population Register, as long as your order meets the requirements to receive an activation letter:

1. Only new MinID users can order an activation letter. Users who already have a MinID can log on in the ordinary way or set a new password by selecting "forgot password".
2. You can order an activation letter from the year you turn 13.
3. You must have a valid address in the National Population Register in order to receive an activation letter.

Receiving the activation letter can take up to 10 days, and somewhat longer for activation letters that are sent to a foreign address. If you do not receive the letter, please contact user support.

# How to register MinID activation letter

1

ACTIVATION LETTER MinID

Order activation letter for MinID user

Please enter your personal id number

Personal id number (11 digit)

[Register activation letter](#)

Order activation letter

- Go to [the letter registration website](#).

2

ACTIVATION LETTER MinID

Register user with activation code

Please enter the activation code from the activation letter

Activation code (15 characters)

Next

- Enter the activation code that you received and follow the steps there.

- You can either be a user for SMS or you can also download the MinID app. Read more information here: <https://eid.difi.no/en/minid>
- Your letter can only be sent to the post address you have registered in the national population register.
- If you did not receive your letter after 10 business days, you can contact ID-porten support at (+47) 800 30 300 or chat with them [here](#).