

CHECK LIST for threats by phone

1. Stay calm and friendly

Ask as many questions as possible to uncover whether the threat may be real. Ask the person to repeat what he/she is saying, and attempt to initiate a dialogue.

2. Examples of questions you can ask:

- Who are you?
- Where are you calling from?
- Why are you calling?

3. Phrasing in the message

4. Notify police – 112 (the police will initiate measures)

5. Description (underline one or more alternatives)

Gender	Voice	Speech	Attitude
Woman	Powerful	Stressed	Nervous
Man	Low	Stuttering	Agitated
Boy	Dark	Cultivated	Intoxicated
Girl	Slurred	Slang	Calm
	Soft	Lisp	Aggressive
	Distorted	Slow	Fast
	Light		Hysterical

Dialect:

Norwegian, which dialect?

Foreign, which country?

Background:

Street noise, party, voices, laughter, machines?

Describe the background in your own words:

Day/Date/Time:

Notification received by:

Submitted to: